The South Carolina Department of Social Services (Human Services Division) conducted a qualitative review of Oconee County DSS beginning August 26, 2002. The review was conducted on site, and consisted of case record reviews, staff interviews, client contacts, and external stakeholder interviews. In this review, the external stakeholders interviewed were foster parents, the Guardian ad litem, Behavioral Health Services, Therapeutic Counseling Center, Therapeutic Family Services, Mental Health and the Administrative Family Court Judge.

#### DEMOGRAPHIC AND SAMPLE INFORMATION

Program	Referrals	CPS	CPS	CPS	Foster	Foster	FHL	MTS	Adopt.
under	Not	Invest.	Treat.	Treat.	Care -	Care -			
review	Accepted		Active	Closed	Active	Closed			
	As CPS								
	Reports								
Period	4/01/02	6/30/02	6/30/02	4/01/02	6/30/02	6/30/02	6/30/02	6/30/02	6/30/02
Under	-			-					
Review	6/30/02			6/30/02					
Case	53	101	140	19	141	19	42	0	8
Population									
for Period									
Under									
Review									
Cases	10	5	10	4	9	2	6	0	5
Reviewed									

The Measures and Output section of this report is based on the Child Welfare Outcome Measures Report - June 2002 capturing information off the CAPSS system.

# HUMAN SERVICES PROGRAM QUALITY REVIEW OCONEE COUNTY DSS AUGUST 2002 MEASURES AND OUTPUTS

### Outcome 1: Increase permanency for children in Foster Care (Safe and Stable Home for Every Child)

Measure	Source	County		State	
		#	%	#	%
Total Children in Care	CAPSS	125	100%	4993	100%
Children in care more than	CAPSS	72	57.60%	3110	62.29%
12 months					
In care more than 12 months	CAPPS	0	N/A	823	26.46%
where permanency hearing					
has not been held					
Children in care for whom	CAPPS	Report ur	nder develo	pment	
permanency plan has not					
been achieved within 3/6					
months after permanency					
planning hearing					

Summary: Oconee DSS has the structure in place to enable achievement of this outcome.

**Outcome 2:** Reduce Time in Foster Care to Adoption

Measure	County		State	
	#	Months	#	Months
Average number of months in foster	0	N/A	293	49.06
care until adoption is final				
Average number of days/months in	Report under development			
foster care after permanency planning				
hearing approves a plan of TPR or				
adoption for the child				
Average number of days/months in	Report under development			
foster care after TPR is granted				

Summary: Not applicable to this county.

### **Outcome 3: Improve Child Well-Being**

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Measure	County		State	
	#	%	#	%
Number and percentage of children and	In the cases reviewed where Foster			
adolescents attending school and	Children	were in s	chool, we foun	d that all
performing: passing grades, maintaining	were on g	grade leve	el, and not exhi	biting
grade level, school readiness (1st),	attendance	e or beha	vior problems.	
truancy, suspensions/expulsions, literacy,				
diploma/GED, secondary education				
Number and percentage of children and			ewed, we found	
adolescents who show physical and	children	identified	with mental he	ealth or
mental health is stable or improving	adjustme	nt issues	were actively re	eceiving
(therapy, screenings)	therapy of	r counsel	ing.	
Number and percentage of children with			ewed, we foun	
substance abuse are stable or improving			tified with subs	stance
	abuse iss		T	
Number and percentage of runaways	2	100%	107	100%
Number and percentage who age out of	Report un	nder deve	lopment	
foster care and failed to meet goals				
Number and percentage who become	From cas	e file revi	ew and casewo	orker
pregnant			ed no cases of j	pregnancy
	or fatherhood.			
Number and percentage who are	In the 9 cases reviewed, we found no			
adjudicated for delinquency: once, more		•	involved with	
than once.	delinque	ncy issues	S	

Summary: Based on case reviews, children in foster care in Oconee are generally not experiencing problems with school, behavior, or substance abuse.

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Outcome 4: Reduce Time in Foster Care to Reunification Without Increasing Re-entry

Measure	County		State		
	#	%	#	%	
Number and percentage of children who	Based on	our revie	ew of 9	Foster	
show physical and mental health	Care case	es and cas	seworkei	•	
stability and/or improvement	interview	s, all chi	ldren we	re either	
	receiving	counseli	ing or in	a	
	supportiv	-			
	stabilized		sical or i	mental	
	health co	nditions.			
Number and percentage of parents with	Report ur	nder deve	elopment	,	
substance abuse who are stable and/or					
improving					
Average number of family/relative visits	In the Fo	ster Care	cases w	here	
per child per month (parents, other	visitation	-			
relatives)	plan, we	noted an	average	of 2 visits	
	per child per month from family or				
	relatives.				
Number of children who return to foster	3	100%	24	10.08%	
care after reunification within 12 months					

Summary: Our case review indicated that visitation occurred on a regular and planned basis.

Outcome 5: Reduce Placements of Young Children in Group Homes or Institutions (Federal Requirements)

Measure	County		State	
	#	%	#	%
Percentage of children age 12 years and	Report			
below placed in group homes or	under			
institutions	development			

Summary: Report under development however by case review and staff interviews it is felt Oconee DSS is taking the age of the child into consideration when arranging placements, by considering the availability of individual foster homes first.

#### **Outcome 6: Reduce/Prevent Abuse of Children in Foster Care**

Measure	County		State	
	#	%	#	%
Number of children in foster care with	0	0.00%	98	100%
substantiated or indicated maltreatment				
by a foster parent or facility staff person				

Summary: Oconee DSS has regular telephone and face-to-face contacts with foster parents by staff. The topics discussed are clearly documented. Visits with foster children are also clearly documenting an ongoing assessment of the child's safety.

### Outcome 7: Increase Stability of Placements and Other Aspects of Foster Children's Lives

Measure	County		State	
	#	%	#	%
Percentage of children in foster care	18	14.40%	702	14.06%
with more than two placements				

Summary: The majority of cases we reviewed had between 0 and 2

placements. The reasons for changing placements were documented clearly in the record, primarily moving siblings

to joint placements.

### Outcome 8: Increase Stability of Children's Lives

Measure	County		State		
	#	%	#	%	
Percentage of children who change	Of the ch	ildren in	n Foster (	Care who	
schools/schools systems:	are attend	ding sch	ool:		
Once	Two (2) had changed school once				
	as the result of placement				
More than once	None had	d change	ed school	more than	
	once as the result of placements.				
Percentage of cases with more than one	Of the 9 cases reviewed, 2 had more				
change in foster care case workers	than one change in foster care				
	caseworkers.				

Summary: The documentation in the files reviewed did not directly

address changes in schools or school districts, but review staff were able to determine from dictation those changes in schools

that were recorded.

Outcome 9: Reduce/Prevent Abuse and Neglect of Children

Measure	County		State		
	#	%	#	%	
Number and percentage of indicated	8	61.54%	516	36.96%	
cases of child abuse and/or neglect:					
Total					
Among high-risk populations	Report under development				
Number of fatalities among children	0	N/A	9	.11%	
known to the agency		•	•	•	

Summary: Oconee DSS has regular staffing procedures in place to address

effective case decision-making. As stated before, an ongoing

assessment of child safety in active CPS Treatment and Foster Care

cases is not clearly documented.

Outcome 10: Reduce/Prevent Recurrence of Child Abuse and Neglect

Measure	County		State	
	#	%	#	%
Number and percentage of cases of	Report under development			•
children with 2 <sup>nd</sup> indicated report within				
12 months of the 1 <sup>st</sup> indicated report				
Number and percentage of cases of	Report un	nder dev	elopment	
children with 2 <sup>nd</sup> indicated report within				
12 months of reunification				

Summary: We noted that several cases reviewed did have prior CPS

history, either of unfounded reports, active agency

involvement, or not accepted at referral. These reports were generally years apart and not within close proximity of each

other.

Outcome 11: Limit the Number of Abused and/or Neglected Children
Entering Foster Care to Those Who are Truly Endangered in
Their Home

Measure	County		State	
	#	%	#	%
Number and percentage of children court	84	67.74%	4090	81.91%
ordered into placement				
Number and percentage of children	11	8.80%	364	7.29%
placed informally (with relatives)				
Number and percentage of treatment	4	2.86%	443	8.54%
cases closed with risk reduced and				
treatment goals achieved (i.e. parents'				
and children's physical/mental health				
and safety improved)				

Summary: Oconee DSS used Safety Plans extensively to ensure children's safety while in their own homes or when placed with relatives. Case closures were planned as a rule in Oconee County with input from Service Providers.

Outcome 12: Minimize Intrusion upon the Lives of Families and Children

Measure	County		State	
	#	%	#	%
Number and percentage of children and families, when asked, indicate/feel that the agency intruded in their lives:  Where services are provided (community	In the client interviews conducted, all interviewees felt the involvement of the agency was an not an intrusion into their lives.  Interviews and case record			
based)	reviews indicated the provision of services were often available in the area. Some services offered in other local communities (Greenville/Spartanburg/Lexington areas)			
How we deliver services (mutual planning)	In client interviews and in case record reviews, mutual planning was not occurring in CPS Treatment cases.			
When services are provided (convenient hours)	Most interviews reported that it was possible to arrange convenient times for service to be provided.			
How clients were treated (respect and dignity)	Foster Care clients interviewed reported that they were involved in planning, and treated with respect.			
Number of days/weeks from achievement of treatment goals to case closure in treatment cases	Report ur	nder dev	elopmen	t

Summary: There is feedback from other agencies in some cases but not all. The lack of client involvement in CPS Treatment case planning can be a barrier to the achievement of this outcome.

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### Outcome 13: Increase Supply of Foster Home Placement Slots

Measure	County		State	
	#	%	#	%
Number of licensed foster home	127	100%	1695	100%
placement slots				
Kinship care	Report under development			
Placements that fit	Report under development			
Close to home	Report under development			

Summary: Oconee DSS has procedures in place to improve support to foster parents and to determine appropriate placements for children.

### **Outcome 14: Increase Number of Adoptions**

Measure	County		State	
	#	%	#	%
Number of adoptions finalized	0	N/A	293	49.06%

Summary: Report under development

### **Outcome 15: Reduce Number of Disrupted Adoptions**

Measure	County		State	
	#	%	#	%
Number of adoptions disrupted within 12	n/a	n/a	n/a	n/a
months of finalization				

Summary: No report available with this information.